

Embracing Conflict

Why leaving the “elephant in the room” can be so damaging to business growth



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Con**f**lict

How do people handle conflict?

A



B



C





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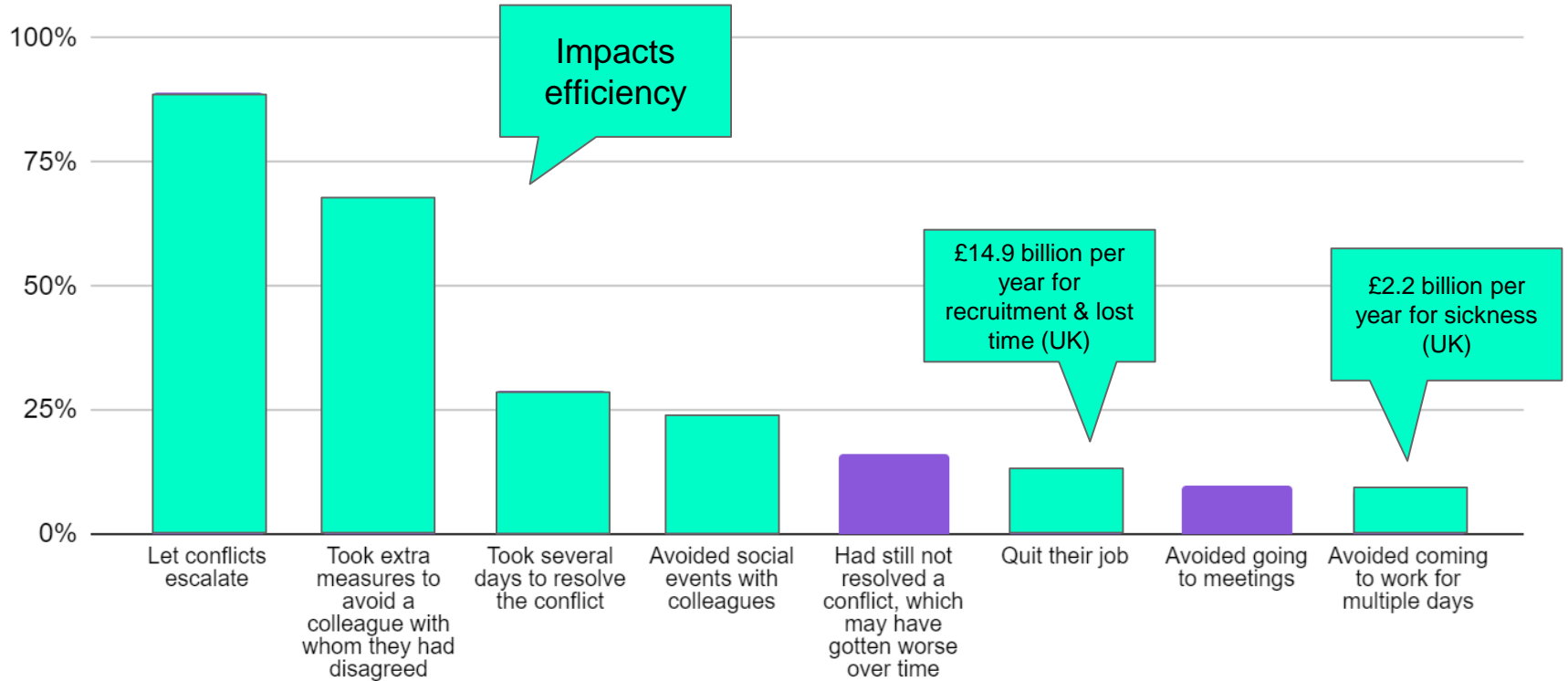
A 2008 international study by CPP Global (the publisher of the Myers-Briggs Assessment) defined conflict as “any workplace disagreement that disrupts the flow of work.”

A 2008 Psychometrics study conducted in Canadian workplaces defined conflict as “a struggle that results when one individual’s concerns are different from another person’s.”

85%

Of Employees experience some kind of conflict

How do people handle conflict?



12%

Say they see conflict frequently among leaders

49%

Of workplace conflict occurs as a result of personality
clashes and egos



Courage to Confront Comfort to Compromise



2

Relationship
Management



1
Self Awareness/
Self Regulation



3

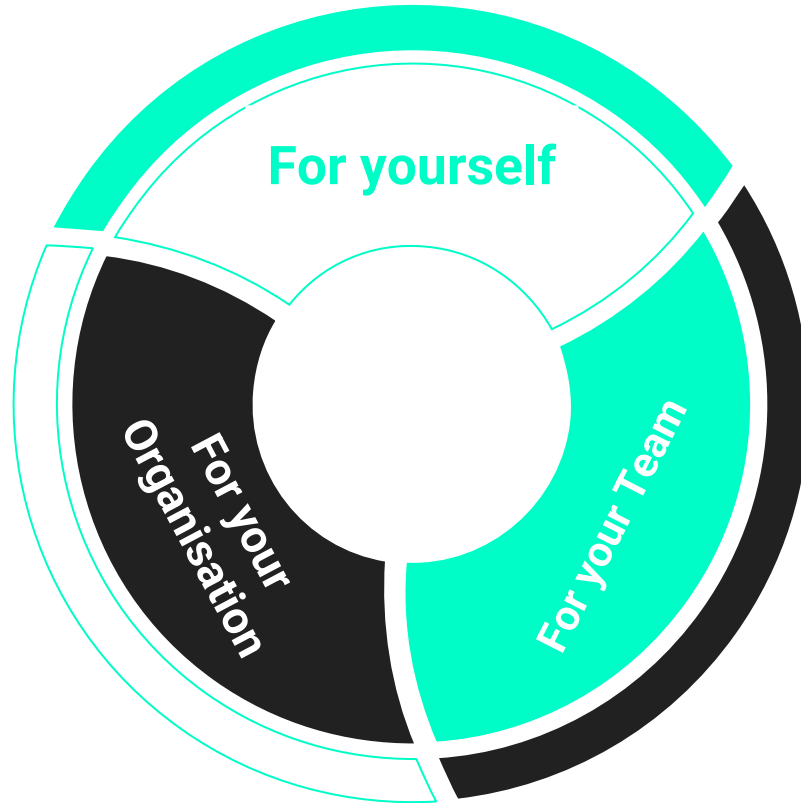
Acting in the
greater good

4

Facilitating
Dialogue



What will you do?



Q&A?





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C PROJECTS

Marlowe Consulting

